

# DSP Newsletter



hello  
**SPRING**

April 2026

## May is Mental Health Awareness Month

May is Mental Health Awareness month around the nation. Here in Alabama the state is advocating the theme of "Turn Awareness into action."

The Alabama Department of Mental Health (ADMH) wants all Alabamians to take proactive steps for their mental health and reach out to support networks if they need help.

Alabama has six Crisis Centers set up around the state: Huntsville, Birmingham, Montgomery, Tuscaloosa, Mobile and one about to open in Dothan.

During the first week in May the ADMH will be advocating for children's mental health and promoting resources for younger populations around the state.

The ADMH is encouraging all businesses, schools and faith communities to make time in May to discuss mental health awareness and to take action collectively towards wellness. Alabama has established the 988 Suicide and Crisis Hotline where immediate help is available to those in need.

***Need our help? Call us at 334-240-4680 and ask for ADRC.***

## DSP AT A GLANCE

1. Supervisory Visit reports should be completed within 45-60 days. After 60-days the supervisory visit will be marked as late. Any in-home services provided will be denied until a new supervisory visit is conducted
2. If clients are on a service hold, supervisory visits are only conducted if the clients supervisory visit was due while services are on hold.
3. Supervisory visits must be sent within 10 business days. If not received, your company will be marked not in compliance during your annual audit which may result in deficiencies that involve recoupment
4. Send all Liability Insurance once renewed if not received, there could be a lapse in services
5. Please remember not to resume services after a service hold until all paperwork is received to resume services
6. Staffings can only take place once a date and time is set between, Case manager, Client, and Direct Service Provider. All paperwork (Care Plan, SPA, Medical, and HCBS Assessment) must be on hand before staffing takes place

# DSP Spring Newsletter: Here Comes the Sun!



## A Personal Journey Leads to Quality Care for All.

### Antonio McClaney's love letter to his family and his clients.



**Antonio McClaney**

The foundation of Prestige Home Care is rooted in a deeply personal journey. Dora McClaney was not only my mother—she was the first woman I ever loved. Her strength, sacrifice, and resilience shaped the course of my life. Growing up, I watched her work tirelessly to provide for my brothers and me despite constant challenges.

As time passed, our roles began to shift, and my brothers and I stepped into the role of caregivers. Witnessing my once-independent mother become reliant on others for daily care was both humbling and transformative, marking the beginning of a new and emotionally complex chapter in my life.

As her health declined, our responsibilities intensified. My mother required dialysis three times a week, and with limited transportation options and the loss of both her legs, we became her primary support system—transporting her to appointments, lifting her into the car, and ensuring she received the care she needed.

This routine continued for nearly three years. While my brothers contributed when they could, my flexible schedule allowed me to take on a more hands-on caregiving role.

During this time, we faced the overwhelming challenge of finding reliable and compassionate caregivers—an experience that exposed a critical gap in the quality, consistency, and accessibility of home care services for families like ours.

Ultimately, the decision to transition my mother into a long-term care facility was one of the most difficult choices we had to make.

Although she longed to remain at home, her medical needs exceeded what we could safely provide. After her passing on February 9, 2021, which is her Birthday, I was driven by a renewed sense of purpose: to ensure that other families would not have to endure the same hardships. That purpose is the driving force behind the creation of Prestige Home Care today. With my company, I stand on our mission to deliver high-quality, client-centered, and affordable care that enables individuals to maintain dignity and independence in the comfort of their homes.

Through compassionate caregivers, a commitment to excellence, and a foundation built on respect and integrity, we strive to be both the provider and employer of choice—honoring every family's journey with the care they deserve.

We Care for You Like Family

**Antonio McClaney**  
Owner